



# Disclaimers and Privacy Policies

The information and materials contained in these pages, and the terms, conditions and descriptions that appear, are subject to change without notice. Copyright in the pages and in the screens displaying the pages, and in the information and materials therein and in their arrangement, is owned by Tinker Federal Credit Union, unless otherwise indicated. No one has permission to copy or republish any information found on this website and any pages thereof, unless otherwise indicated. Information from this website is invalid unless it is read and is presented in its entirety.

## Transaction Receipts

You understand that certain receipts for transactions may contain nonpublic personal information about your account. If you authorize a person who is not on your account to transact business on your account, you authorize us to provide such person with any information that would be given to you as a result of whatever business they transact on your behalf.

## Website Privacy Policies

TFCU is committed to protecting the privacy of its members and other users of its website. We have adopted the following privacy policy for your protection:

### General Website Pages

TFCU collects and stores information on the domain you use to access its website, the Internet address of the site from which you linked directly to our site, and the date and time of your visit to our site. This information is used to measure the number of visitors to the various pages on the site, to help TFCU make improvements to the information contained on the site, and to better serve our members through special marketing and service programs.

### Applications

Only business related information is requested on any TFCU online application. This information is used only for review of qualifications for the loan, account or service for which you are applying. Any information gathered during member application is not given or sold to third parties.

## Online Mortgage Applications

All customer information is encrypted using Transport Layer Security (TLS) technology supported with digital certificates provided by DigiCert and requires a current browser that supports 112-bit encryption and up. The minimum requirements to view your disclosures electronically are any of the two most recent versions of the following Internet browsers: Internet Explorer, Firefox, Safari, Google Chrome or Edge; hardware capable of running this software; and a printer if you wish to print your disclosures, or the ability to store (save) your disclosures electronically to your computer.

## Home Branch, e-Statements and Check Images

Personal identifying information, excluding passwords, is collected when a member logs on to Home Branch. This information enables TFCU to regulate entry and to measure member usage. Any personal identifying information gathered during member registration is not sold to third parties. Home Branch is a secured site and requires a current browser. Some areas of Home Branch may require the use of Adobe Flash and Adobe Reader.

## Email

Personal information contained in email sent by members and non-members may be used by TFCU staff to answer questions, to follow up on suggestions or complaints, or to improve the level of service TFCU provides. Please be advised that email may not be secure against interception by unauthorized individuals. Therefore, if you wish to communicate sensitive or personal information, you may want to use our Live Chat feature or send your message by postal mail.

## Cookies

We make use of cookies to track usage and compile statistics about our website and Home Branch, and during a Home Branch session to uniquely identify your information. Cookies are small files that are transferred to your computer's hard drive through your web browser. In the future, cookies may be used to allow members to set preferences and personalize our website. You can configure your browser to accept all cookies, reject all cookies or notify you when a cookie is set. (Each browser is different, so check the "Help" menu of your browser to learn how to change your cookie preferences.) However, a cookie is required in order to use Home Branch.

If you have any questions about TFCU's website privacy policy, email us at [memberservices@tinkerfcu.org](mailto:memberservices@tinkerfcu.org) or contact our Member Service Center at 405-732-0324, option 6, or 1-800-456-4828, option 6.

# Member Privacy Policy

## Because Your Trust Is So Important

Download a PDF copy of our current policies — [Member Privacy Policy](#)